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*A Division of*

*Jackson County Department of Health and Human Services &*

*The Aging and Disability Services Division*

Resource Directory

Connecting you with Supports and Services relating to

aging, disabilities, mental health and so much more.

421 County Road R | Black River Falls, WI 54615

715-284-3978 | 1-844-493-4245

Fax: 715-284-7713

Website: adrcjacksoncounty.org

Email: ADRCJC@co.jackson.wi.us

**Mission Statement**

*To provide older adults and people with physical or*

*developmental/intellectual disabilities the resources needed*

*to live with dignity and security and achieve maximum independence and quality of life. The goal of the Aging and Disability Resource Center is to empower individuals to make informed choices and to streamline access to the right and appropriate services and supports.*

The Aging & Disability Resource Center (ADRC) of Jackson County offers information and assistance to residents of Jackson County regarding services available in the community. You may call or come to our office for more information**.** If you prefer, staff will meet with you in your home to answer questions and provide more in-depth consultation.

One of the goals of the ADRC of Jackson County is to help people plan current or future long-term care needs. Our staff is familiar with all the local community services and can help you determine which services best meet your needs.

The Jackson County community has a wide range of programs that offer services to meet the needs, maintain independence, and improve the quality of life for Jackson County residents. This ADRC Resource Directory is developed by the Aging and Disability Resource Center of Jackson County. It is intended to provide information on a variety of topics for people aged eighteen and over. It is ***not*** a complete list of all services available to people with disabilities, aging, mental health or substance abuse issues. It is ***not*** meant to be an endorsement or recommendation of these particular agencies.

People often need help understanding what types of services would be available in their home. Our options counselors can offer suggestions and advice on which services and support will meet a person’s needs while remaining as independent as possible.

To obtain further information about these or other services or to update the current listing, contact the ADRC of Jackson County at **715-284-4301.**

If you would like to have a representative of the ADRC of Jackson County to make a presentation to your group or organization, please call **715-284-4301.**

• **Publication** •

The Aging & Disability Services Division publishes a newsletter, *60 Forward,* four times per year. It contains articles of interest from health care professionals and area senior citizens, the location of senior nutrition sites, transportation schedules, and future events. The newsletter can be obtained directly through Jackson County Shopper as well as at area banks, grocery stores, county offices, the hospital, health care clinics, public library, and other locations throughout Jackson County.

**Contents**

[**ABUSE / NEGLECT** 3](#_Toc170130481)

[**ADULT DAY SERVICES** 3](#_Toc170130482)

[**ADVOCACY** 4](#_Toc170130483)

[**ALZHEIMER’S/DEMENTIA SERVICES** 5](#_Toc170130484)

[**CAREGIVER SUPPORT** 6](#_Toc170130485)

[**CLINICS/MEDICAL CENTERS/DENTAL** 7](#_Toc170130486)

[**EDUCATION** 10](#_Toc170130487)

[**EMERGENCY RESOURCES** 10](#_Toc170130488)

[**EMPLOYMENT ASSISTANCE** 12](#_Toc170130489)

[**FINANCIAL RESOURCES & TAX** 14](#_Toc170130490)

[**FOOD/MEAL ALTERNATIVES** 16](#_Toc170130491)

[**HEALTH / WELLNESS** 17](#_Toc170130492)

[**HEARING AND VISION LOSS SERVICES** 18](#_Toc170130493)

[**HOME HEALTH • RESPITE • HOSPICE** 19](#_Toc170130494)

[**HOUSING ALTERNATIVES** 21](#_Toc170130495)

[**LEGAL ASSISTANCE** 24](#_Toc170130496)

[**MEDICAL EQUIPMENT/SUPPLIES** 25](#_Toc170130497)

[**MENTAL HEALTH SERVICES** 26](#_Toc170130498)

[**PET CARE** 26](#_Toc170130499)

[**PRESCRIPTION DRUG PROGRAMS** 27](#_Toc170130500)

[**RECREATION • SOCIAL ACTIVITIES** 28](#_Toc170130501)

[**REPAIRS / CHORES / ERRANDS** 29](#_Toc170130502)

[**SENIOR CENTERS** 30](#_Toc170130503)

[**SUBSTANCE USE AND ADDICTION SERVICES** 30](#_Toc170130504)

[**TELEPHONE ASSISTANCE** 31](#_Toc170130505)

[**TRANSPORTATION** 32](#_Toc170130506)

[**VETERAN SERVICES** 33](#_Toc170130507)

[**VOLUNTEERING** 34](#_Toc170130508)

# **ABUSE / NEGLECT**

**911**

Call immediately if you feel someone is in immediate, serious or life-threatening danger.

**Adult Protective Services (APS) of Jackson** **County** **•** 715**-**284-4301

Call if you are concerned about an adult neighbor, friend, or family member.

**Bolton Refuge House, Inc** • 715-333-2350

Temporary Housing for battered individuals and their children information and referral.

*24-Hour Crisis Line 1-855-526-5866*

**Ho-Chunk Nation Social Services**: 715-284-2622 x5135

*Domestic Violence/ Sexual Assault Crisis Line: 1-877-847-8689*

*808 Red Iron Rd. Black River Falls. WI 54615*

Domestic Violence Advocacy, SA Advocacy, restraining order assistance, court accompaniment supportive listening, safety planning, community resource referrals, housing, economic and employment assistance, transportation, assistance with coordinating transportation to a safe environment, court hearings, appointments, etc., community education, present on Domestic violence and SA related topic in the community.

**National Sexual Assault Hotline**: 1-800-656-HOPE (4673)

**National Domestic Violence Hotline:**1-800-799-SAFE (7233)[www.ndvh.org](http://www.ndvh.org)

Anonymous and confidential 24 hours per day/7 days per week

**New Horizons Domestic Abuse:** Shelter Crisis line 1-888-231-0066 or 608-791-2600.

Emergency Shelter for victims in La Crosse.

**Statewide Shelter Locator**: 1-800-236-7660

**Wisconsin Bureau of Aging and Disability Resources:** 608-266-2536

[www.dhs.wi.gov/aging/elderabuse](http://www.dhs.wi.gov/aging/elderabuse)

**WI Coalition Against Sexual Assault** (WCASA) 608-257-1516 [info@byyoursidewi.org](mailto:info@byyoursidewi.org)

# **ADULT DAY SERVICES**

**A New Day- Adult Day Services:** 608-989-2323

*202 W. Broadway St. Blair, WI*

Tailored to adults with both physical and cognitive disabilities, as well as elderly, who need socialization, support and assistance throughout the day. Mon-Thurs. 7:30am-4:15pm. Fridays 7:30am-12:30pm (Friday afternoon services may be available upon request.)

**Coulee Region Adult Day Center:** 608-519-2306 **·** [www.couleeregionadultdaycenter.com/](http://www.couleeregionadultdaycenter.com/)

*565 Braund St. Onalaska, WI 54650*

*777 North St. Sparta, WI 54656*

Offers a new facility. Day Center, Respite Care, and group homes available.

Accepts Inclusa, Iris, Long Term Care Insurance, and private payments.

**Lutheran Social Services of Wisconsin:** 608-788-5090 **·** www.lsswis.org

# **ADVOCACY**

If [***in crisis***](https://namiwisconsin.org/crisis-info/), please call or text the

National Suicide & Crisis Lifeline at [988](tel:988) (24/7)

**ADRC of Jackson County ·** 715-284-4301 **·** www.adrcjacksoncounty.org

*421 County Road R, Black River Falls*

Assists consumers and families in examining all community options before life changes are made; short term intervention and advocacy services; assistance with arrangement of community services; benefits assistance.

**The ARC:** 608-782-4799· www.thearc.org

*1035 Green Bay St #4 La Crosse*

*800 Wisconsin St. Eau Claire*

Advocates for the rights of citizens with disabilities and their families

**ViventHealth:** <https://viventhealth.org/>

*La Crosse 811 Rose St.* · 608-785-9866

*Eau Claire: 505 S. Dewey #107* · 715-836-7710

HIV education, prevention, medical care and access to services such as behavioral and mental healthcare, housing services, food pantry, case management, legal services, needle exchange, etc.

**Coalition of Wisconsin Aging Groups:** · 1-800-488-2596 ·<https://www.cwagwisconsin.org/>

Advocacy for persons 60+, including state and federal legislation and Senior Medicare

**Disability Rights Wisconsin: ·** 1-800-928-8778www.disabilityrightswi.org

Assists individuals gain access to services and opportunity through advocacy and legal expertise

**Greater Wisconsin Agency on Aging Resources (GWAAR)** 608-243-5670 **·** [www.gwaar.org](http://www.gwaar.org)

*Wisconsin Guardianship Support Center* · 1-855-409-9410

*Elder Law Center* · 608-243-5670

Provides information about services and resources to citizens 60 years and older

**Independent Living Resources (ILR) ·** 608-787-1111 · 1-888-474-5745 **·** www.ilresources.org

*4439 Mormon Coulee Road, La Crosse*

*Legislative Hotline* Call to advocate for support or change in legislation · 1-800-362-9472

Assists individuals through advocacy, peer support, skills training, information and referrals, and transitional services.

**NAMI Wisconsin, Inc. (National Alliance on Mental Illness)**

NAMI Helpline **·** 1-800-950-6264 (Call or Text)

www.nami.org (National) ·

www.namiwisconsin.org (State)

NAMI Wisconsin serves residents in our state with free mental health support, online groups, resources and education.

**National MS Society – Wisconsin Chapter:** 1-800-344-4867 <https://www.nationalmssociety.org/Chapters/WIG>

*1120 James Drive, Suite A, Hartland*

Free statewide support and services to individuals with MS, their loved ones, friends and caregivers, including information and referral, financial assistance for needs related to MS, education and peer support.

**U.S. Department of Justice ADA Information Line:** 1-800-514-0301 · TTY 1-833-610-1264

www.ada.gov

Provides information about the *Americans with Disabilities Act* or information

about filing a complaint; Spanish language service also available

**Wisconsin Board on Aging and Long-Term Care Ombudsman Program** 1-800-815-0015

www.longtermcare.wi.gov

Advocacy for long term care consumers age 60+ who reside in nursing homes or group homes

# **ALZHEIMER’S/DEMENTIA SERVICES**

**ADRC of Jackson County** [www.adrcjacksoncounty.org](http://www.adrcjacksoncounty.org) 715-284-4051

**Alzheimer’s Family and Caregiver Support Program (AFCSP) -** Assist in the response to the stress and service needs of families caring at home for someone with Alzheimer’s disease or other irreversible dementia; requires a diagnosis of Alzheimer’s disease or other irreversible dementia and financial eligibility.

**Alzheimer’s Association** www.alz.org (National) [www.alz.org/wi](http://www.alz.org/wi) (Wisconsin)

*404 ½ North Bridge Street, Chippewa Falls* ***·*** 715-720-7611

*24 Hour Helpline · 1-800-272-3900*

*Safe Return Program (24/7 support for wandering) · 1-888-572-8566*

*Comfort Zone Program (24/7 electronic location tool) · 1-877-259-4850*

Advocacy, educational materials, family consults and peer mentoring.

**ALZConnected ·** <https://alzconnected.org/>

Free online community designed for people living with dementia and those who care for them. Members can post questions about dementia-related issues, offer support, and create public and private groups around specific topics.

**Jackson County Interfaith Volunteer Caregivers** 715-284-7058 **·** [www.jcivc.org](http://www.jcivc.org)

*1451 Tyler St. Black River Falls, WI*

See Nursing Homes in this resource guide for a list of facilities

(\*\*) denotes facilities with Alzheimer’s/Dementia specific units

# **CAREGIVER SUPPORT**

**ADRC of Jackson County ·** 715-284-4301**·** www.adrcjacksoncounty.org

*421 County Road R, Black River Falls*

**Family Caregiver Support Program (NFCSP)**

Information on services and support for caregivers providing care to an adult age 60+.

**Alzheimer’s Association** www.alz.org (National) [www.alz.org/wi](http://www.alz.org/wi) (Wisconsin)

*404 ½ North Bridge Street, Chippewa Falls* · 414-479-8800

*LaCrosse* • 608-519-1808

24 Hour Helpline · 1-800-272-3900

Safe Return Program (24/7 support for wandering) · 1-888-572-8566

Comfort Zone Program (24/7 electronic location tool) · 1-877-259-4850

Advocacy, educational materials, family consults and peer mentoring.

**Jackson County Interfaith Volunteer Caregivers:** 715-284-7058 **·** [www.jcivc.org](http://www.jcivc.org)

*1451 Tyler St. Black River Falls, WI*

Caring companionship, telephone reassurance, respite care, information & referral

**VA Caregiver Support Line ·** 608-372-3971 EXT 64441

*500 E. Veterans St. Tomah WI 54660*

**VA - Caregiver Support Program (CSP)** clinical services to caregivers of eligible and covered Veterans enrolled in the VA health care system. The program’s mission is to promote the health and well-being of family caregivers who care for our Nation’s Veterans, through education, resources, support, and services

**VA - Program of Comprehensive Assistance for Family Caregivers (PCAFC)** Education and training, health insurance (if caregiver is otherwise uninsured), mental health counseling, monthly financial stipend, respite care and other services.

**VA - Program of General Caregiver Support Services (PGCSS)** Skills training, mobile support, one-on-one coaching, group support and coaching, self-care, peer support mentoring, telephone support, online programs, and referrals to available VA and community resources.

# **CLINICS/MEDICAL CENTERS/DENTAL**

***HOSPITALS***

**Black River Memorial Hospital:** 715-284-5361 **·** [www.brmh.net](http://www.brmh.net)

*711 West Adams Street, Black River Falls*

**Gundersen Health System:** 608-782-7300 · TTY 608-782-3784[www.gundersenhealth.org](http://www.gundersenhealth.org)

*1900 South Avenue, La Crosse*

**Tri County Memorial Hospital** <https://www.gundersenhealth.org/locations/gundersen-tri-county-hospital> · 715-538-4361

*18601 Lincoln Street, Whitehall*

**Mayo Clinic Health System**

**Eau Claire** <https://www.mayoclinichealthsystem.org/locations/eau-claire>

*1221 Whipple Street, Eau Claire* **·** 715-838-3311 · 1-888-838-4777

**La Crosse** <https://www.mayoclinichealthsystem.org/locations/la-crosse>

*700 West Avenue South, La Crosse* **·** 608-785-0940 or 1-800-362-5454 · TTY 608-785-1161   
**Osseo** <https://www.mayoclinichealthsystem.org/locations/osseo>

*13025 8th Street, Osseo* **·** 715-597-3121

**Sparta**

*310 W. Main St. Sparta, WI 54656* **·** 608-269-1770

**Marshfield Medical Center – Neillsville:** 715-743-3101

*N3708 River Ave. Neillsville WI 54456*

<https://www.marshfieldclinic.org/locations>

**Tomah Health Hospital**: 608-372-2181 **·** [www.tomahhealth.org/](http://www.tomahhealth.org/)

*501 Gopher Dr. Tomah WI 54660*

**Tomah VA Medical Center:** 1-800-872-8662 · <https://www.va.gov/tomah-health-care/>

*500 East Veterans Street, Tomah*

***CLINICS***

**Footprints in Time Midwifery & Family Clinic** 715-284-2003 [footprintsmidwifery.com/](https://footprintsmidwifery.com/)

*502 Main St., Black River Falls*

**Black River Memorial Healthcare Clinic** 715-284-3355

*711 W. Adams St. Black River Falls WI*

**Gundersen Health System** 1-800-362-9567 **·** [www.gundersenhealth.org](http://www.gundersenhealth.org)

**Blair Family Medicine Clinic:** 608-989-2505 *420*

*South Peterson Avenue, Blair*

**La Crosse Medical Center** 608-782-7300

*1900 South Avenue, La Crosse*

**Gundersen Health System**

**Onalaska Clinic** 608-775-8100 3111

*Gundersen Drive, Onalaska*

**Ashley Wellness Center** - Arcadia Clinic (Ashley Furniture Employees) 608-323-3373

*464 South Saint Joseph Avenue, Arcadia*

**Ho-Chunk Health Care Center**: 715-284-9851 · [health.hochunk.com/locations.html](https://health.ho-chunk.com/locations.html)

*N6520 Lumberjack Guy Road, Black River Falls*

Serves Wisconsin Ho-Chunk Tribal members.

**Krohn Clinic:** 715-284-4311 **·** [www.krohnclinic.com](http://www.krohnclinic.com)

*610 Adams Street, Black River Falls*

**Marshfield Clinic** · 715-387-5511 · 1-800-782-8581 <https://www.marshfieldclinic.org/locations>

*1000 N. Oak Avenue, Marshfield*

**Mayo Clinic Health System** mayoclinichealthsystem.org

**Arcadia:** 608-785-0940 **·** Appointments: 608-392-5000

*895 S. Dettloff Dr. Arcadia, WI*

**Eau Claire:** 715-838-5222 **·** Appointments – 715-838-5025

*Clairemont Campus – 733 W. Clairemont Ave Eau Claire*

**Eau Claire:** 715-838-5222 **·** Appointments – 715-838-5025

*Luther Campus – 1400 Bellinger St. Eau Claire*

**Holmen Clinic:** 608-785-0940 **·** Appointments – 608-392-5000

*1303 Main Street South, Holmen*

**La Crosse Clinic:** 608-785-0940 **·** Appointments – 608-785-0940

*800 West Avenue South, La Crosse*

**Onalaska Clinic:** Appointments 608-392-5000

*191**Theater Road, Onalaska*

**Osseo:** 715-597-3121 Appointments: 715-838-5025

*13025 Eighth St. Osseo*

**Sparta:** 608-269-1770 Appointments 608-269-1770

*310 W. Main St., Sparta*

**Tomah**: 608-785-0940 Appointments 608-392-5000

*325 Butts Ave., Tomah*

**Tomah Health Specialty Clinic** – Tomah: 608-372-2181 **·** <https://www.tomahhealth.org/locations/>

*501 Gopher Dr. Tomah WI 54660*

**Tomah Health Clinic** – Warrens: 608-377-8792

*101 Unity Dr. Warrens WI*

***HEALTHCARE – REDUCED COST***

**Chippewa Valley Free Clinic:** 715-839-8477 [www.cvfreeclinic.org](http://www.cvfreeclinic.org)

*1030 Oak Ridge Drive, Eau Claire, WI.*

Provides quality health care and advocacy for individuals who have no reasonable health care alternative in the Chippewa Valley area; patients are seen on a first come, first serve basis.

**·** Every Tuesday 4:30 – 8pm - Walk-in registration ends at 6pm

**·** 1st and 3rd Thursday 9am – 2pm; Walk-in registration ends at 10am

**·**Mental Health, Vision and Dental by appointment only.

**Family Health Center -** 715-221-9515

*1515 N. Saint Joseph Ave., Marshfield, WI 54449*

**Family Health/La Clinica** 920-787-5514

*400 South Townline Road, Wautoma* Medical, massage Therapy, dental, behavioral health, substance abuse recovery

**St. Clare Health Mission:** 608-519-4633 **·** [stclarehealthmission.org](http://stclarehealthmission.org/)

*916 Ferry St. La Crosse, WI*

**Ho-Chunk Nation Health Office**:715-284-9851 · 1-888-685-4422 **·** [www.ho-chunknation.com](http://www.ho-chunknation.com)

*W9855 Airport Road, Black River Falls*

**Wisconsin Well Woman Program (WWWP):** *Anni Vitriago* **· 7**15-839-4718 [www.dhs.wisconsin.gov/wwwp/index.htm](http://www.dhs.wisconsin.gov/wwwp/index.htm)

*Eau Claire City-County Health Department 720 Second Avenue, Eau Claire, WI 54703*

Preventative health screening services to women with little or no health insurance coverage.

***DENTAL CARE - REDUCED COST***

**Marshfield Clinic – Marshfield Dental Center** www.marshfield.clinic.org **·**

**Black River Falls:** 715-670-0400

*N6571 Lumberjack Guy Rd., Black River Falls*

**Marshfield:** 715-221-5600 · 1-800-782-8581

*1307 N Saint Joseph’s Ave., Marshfield*   
**Neillsville:** 715-743-1900

*8 Boon Boulevard, Neillsville*

**Chippewa Falls:** 715-738-2000 850

*Lakeland Dr., Chippewa Falls*

**Family Health Mauston Dental:** 608-847-6700

*880 Herriot Dr. Mauston*

**Wisconsin Dental Association, Inc.:** 1-866-812-9840 **·** [www.wda.org](http://www.wda.org) ·

Provides referrals for free dental care for eligible, qualified applicants who are permanently disabled, chronically ill, or are of advanced age with a financial need; not for routine services, extensive dental needs only.

# **EDUCATION**

**Chippewa Valley Technical College:** 715-833-6300 · 1-800-547-2882 [www.cvtc.edu](http://www.cvtc.edu)

*620 West Clairemont Avenue, Eau Claire*

**Ho-Chunk Nation Education Dept.:** 715-284-5877 · 1-800-690-4860[www.hochunknation.com](http://www.hochunknation.com)

Education and employment programs for tribal members

**University of Wisconsin - Eau Claire:** 715-836-3636 · 1-866-893-2423[www.uwec.edu](http://www.uwec.edu)

*210 Water Street, Eau Claire*

Continuing Education Programs offer lifelong learning programs for participants of all ages.

**University of Wisconsin: –** La Crosse: 608-785-8000 · TTY 608-785-6900 [www.uwlax.edu](http://www.uwlax.edu)

*1725 State Street, La Crosse*

Continuing Education Programs Offer lifelong learning programs for participants of all ages.

**Learning in Retirement:** 608-785-6504 · TTY 608-785-6900[www.uwlax.edu](http://www.uwlax.edu)

*205 Morris Hall, 1725 State Street, La Crosse*

Learning community established to help meet the wide range of interests of the area’s growing retired population;

**Western Technical College:** 715-284-2253 [www.westerntc.edu](http://www.westerntc.edu)

*24 Filmore Street, Black River Falls*

# **EMERGENCY RESOURCES**

***MEDICAL EMERGENCY***

***9-1-1***

***Black River Memorial Hospital*** *www.brmh.net ·* ***715-284-5361***

711 West Adams Street, Black River Falls

***EMERGENCY HOUSING***

**Family Promise**

**Eau Claire** 715-834-4357 **·** <https://www.familypromisecv.org/>

*309 E. Lake St. Eau Claire, WI 54701*

**Sparta** 608-487-2745 **·** <https://www.familypromiseofmonroecounty.com/>

*111 West Oak St. Family emergency shelter for up to 30 days Must call first.*

**Bolton Refuge House, Inc.** · 715-333-2350 **·** *24 Hour Crisis Line* · 1-715-834-9578

<https://www.boltonrefuge.org/jco>

Temporary housing for battered individuals and their children; information and referral

**Catholic Charities**: 608-782-0710 ext. 223710

*E Ave S La Crosse, WI 54601*

Men, Women, Children

**Hope Gospel Mission - Men’s Shelter** 715-552-5566 (24-hour line) [www.hopegospelmission.org](http://www.hopegospelmission.org)

*8 South Farwell Street, Eau Claire*

Emergency food, shelter and clothing for single men 18 years and older

**Hope Gospel Mission - Women’s Shelter:** 715-834-4000 · 715-552-5566(24-hour lines) www.hopegospelmission.org

*2517 Moholt Drive, Eau Claire*

Emergency food, shelter and clothing for single women 18 years and older

**New Horizons Shelter** [**https://www.nhagainstabuse.org/**](https://www.nhagainstabuse.org/)

LA CROSSE: 608-791-2610

WHITEHALL: 715-538-2810

Crisis Line: 1-888-231-0066

Text only service: 608-667-9944

**Salvation Army:** 608-782-6126 **·** <https://www.salvationarmyusa.org/usn/>

*223 8th Street North, La Crosse*

**LaCrosse**: Thrift Store, Community Center, Emergency Shelter, Emergency Assistance, and more. 608-784-1421 (Thrift Store)

**Eau Claire:** Food & Nutrition programs, seasonal services 715-834-1224

**Sojourner House:** 715-514-5556 **·** [www.cclse.org/the-sojourner-house](http://www.cclse.org/the-sojourner-house)

*Shelter location: 618 S. Barstow St. Eau Claire.*

Eau Claire Office: 715-832-6644

La Crosse Office: 888-212-4357

Overnight sleeping for adults, 18+ **·** Laundry facilities, evening meals and breakfast offered.

**Veterans Assistance Foundation:** *Crisis Line*: 1-877-424-3838 **·** [www.vafvets.org](http://www.vafvets.org)

National Coalition for Homeless Veterans

**Wisconsin Veterans Housing and Rehabilitation Program ·** 1-800-947-8387

Works towards permanent housing, employment assistance, job training, mental health services, healthcare, substance abuse recovery support, claims & benefit assistance.

**Western Dairyland Haven Homeless Shelters:**

715-985-2391 · 1-800-782-1063 · 715-836-7511 [www.westerndairyland.org/homeless\_shelters.phtml](http://www.westerndairyland.org/homeless_shelters.phtml)

Temporary housing for families up to 30 days

***ENERGY / FUEL ASSISTANCE***

**Jackson County Health and Human Services:** 715-284-4301 ext. 370 **·** [www.co.jackson.wi.us](http://www.co.jackson.wi.us)

Emergency Energy Assistance, Emergency furnace repair and replacement

**Jackson County Sheriff’s Department:** 715-284-5357 **·** [www.co.jackson.wi.us](http://www.co.jackson.wi.us)

For emergency and when Jackson County Human Services is closed

***PERSONAL EMERGENCY RESPONSE SYSTEMS (PERS)***

**Alzheimer’s Association** [www.alz.org](http://www.alz.org) (National) [www.alz.org/wi](http://www.alz.org/wi) (Wisconsin Chapter)

*24 Hour Helpline* ***·*** *1-800-272-3900*

**Clark Electric Cooperative Comfort Phone:** 1-866-279-6544

[www.cecoop.com/first-call-emergency-monitoring](http://www.cecoop.com/first-call-emergency-monitoring)

Wireless two-way conversation with the emergency response center via use of PERS system.

**Great Rivers 2-1-1 ·** 1-800-362-8255 or 211 **·** [www.greatrivers211.org/gr211](http://www.greatrivers211.org/gr211)

Information, help and crisis line 24-hours a day, 7 days a week

*Carrier Alert* **-** free service allowing mail carriers to get assistance for you if your mail is not removed from your box; *\*Jackson County is a “non-covered area” however, requests can still be made online\**

**Jackson County Interfaith Volunteer Caregivers:** 715-284-7058 **·** [www.jcivc.org](http://www.jcivc.org)

*1451 Tyler St. Black River Falls*

**VA Medical Center:** 1-800-872-8662

*500 East Veterans Street, Tomah*

VA contracts with multiple PERS companies. Contact the VA to discuss PERS options covered by VA benefits.

**VRI** – **Modvicare Service:** 1-800-508-6370 **·** <https://vricares.com/>

One of the leading providers of remote monitoring programs, VRI helps individuals age in place by offering solutions that provide 24/7 monitoring and support, increase engagement, empower members to take action with their health and connect them to the resources they need

# **EMPLOYMENT ASSISTANCE**

**Aptiv: 715-284-2546** · www.aptiv.org

*720 Red Iron Road, Black River Falls, WI 54615*

Provides assistance seeking employment to individuals with disabilities, by connecting them directly with employers and businesses in your community.

**Ho-Chunk Nation Department of Labor:** 715-284-5877 · 1-800-294-9343

[www.ho-chunknation.com](http://www.ho-chunknation.com)

*W9814 Airport Road, Black River Falls, WI 54615*

Employment and training for enrolled tribal members who meet program eligibility guidelines.

**Social Security Administration** <https://www.ssa.gov/disability/work> **·** 1-866-815-2924

*4120 Oakwood Hills Parkway, Eau Claire*

Various employment support provisions to assist disabled beneficiaries reach employment goals.

**UW Extension - Division for Business & Entrepreneurship:**  715-284-4257

*227 South 11th Street, Black River Falls*

Connecting individuals with technical assistance, consulting, training, data analysis, resources and other services.

**Veterans Assistance Foundation, Inc.:** 1-608-372-8387 **·** [www.vafvets.org](http://www.vafvets.org)·

Program founded to assist veterans overcome homelessness by providing the job training, education, and counseling/rehabilitation services needed to sustain a productive lifestyle.

**Vocational Rehabilitation for Native Americans (VRNA):** 715-588-3324 **·** [www.glitc.org](http://www.glitc.org)

Vocational rehabilitation designed to develop and deliver support to eligible Native Americans & Alaskan Natives, with disabilities, living in the defined service area. Provides services that are sensitive to individual cultural beliefs, strengths, resources, priorities, concerns, and abilities, so each may engage in gainful employment.

**Western Dairyland EOC, Inc.:** 1-800-782-1063 **·** [www.westerndairyland.org](http://www.westerndairyland.org)

*3122 Whitehall Road, Independence, WI 54747*

Assists disadvantaged individuals alleviate poverty-related conditions and provide opportunities which enable people to advance economically and socially.

**Western Technical College:** 715-284-2253 **·** [www.westerntc.edu/location/black-river-falls](http://www.westerntc.edu/location/black-river-falls)

*24 Fillmore Street, Black River Falls, WI 54615*

**Wisconsin Department of Veterans Affairs:** 1-800-947-8387 **·** [www.dva.state.wi.us](http://www.dva.state.wi.us)

Education & Employment Program provides guidance and resources to veterans, employers, and the public

**Wisconsin Department of Vocational Rehabilitation (DVR)**: 1-800-523-2139www.dwd.wisconsin.gov/dvr

2615 East Avenue South, Suite 101, La Crosse, WI 54601

Employment services/counseling for disabled consumers. Arranges services and training/technical assistance to enable those to work.

**Wisconsin Department of Workforce Development (DWD):** 414-438-7713 <https://dwd.wisconsin.gov/ui/>

Unemployment Insurance

**Wisconsin Department of Workforce Development (DWD)**

**Workers Compensation Division:** 608-266-1340 **·** <https://dwd.wisconsin.gov/wc/>

**Job Center of Wisconsin:** 888-258-9966 **·** [www.jobcenterofwisconsin.com](http://www.jobcenterofwisconsin.com)

*120 East Milwaukee Street, Tomah*

Job loss resources, education and training, unemployment insurance, veteran services.

**Wisconsin Senior Employment Program (WISE) ·** 608-789-5645<https://www.workforceconnections.org/wisconsin-senior-employment-program-wise/>

*2615 East Avenue South Ste 300, La Crosse*

Employment training program for low-income, unemployed individuals 55+

**Workforce Connections, Inc.:** 608-789-5620 **·** [www.workforceconnections.org](http://www.workforceconnections.org)

*24 Fillmore Street, Black River Falls*

Assistance with career planning, job searching, and skills training.

# **FINANCIAL RESOURCES & TAX**

***BENEFITS ASSISTANCE***

**ADRC of Jackson County:** 715-284-4301 **·** [www.adrcjacksoncounty.org](http://www.adrcjacksoncounty.org)

*421 County Road R, Black River Falls*

Disability Benefit Specialist **–** serves ages 18 - 59

Elderly Benefit Specialist – serves ages 60+

**Bureau of Indian Affairs Regional Office:** 612-713-4400 <https://www.bia.gov/> ·

Midwest Regional Office · *Norman Pointe Building*

*5600 W. American Blvd. Suite 500 Bloomington MN, 55437*

**Ho-Chunk Nation Tribal Aging Unit:** 715-892-7909 **·** [www.ho-chunknation.com](http://www.ho-chunknation.com/)

*Black River Falls Office**715-284-0811*

**Disability Benefit Specialist** 18-59 (with a disability)

**Elder Benefit Specialist 60+**

Trained to help members with Social Security Income, Medicare, Medical Assistance, health insurance, food share, utility assistance, veteran’s benefits.

**Ho-Chunk Nation Veteran Affairs Department:** 715-284-4563 **·** [www.ho-chunknation.com](http://www.ho-chunknation.com)

*W9814 Airport Road, Black River Falls*

Serves Ho-Chunk Nation Veterans

**Independent Living Resources (ILR):** 608-787-1111 · 1-888-474-5745 **·** [www.ilresources.org](http://www.ilresources.org)  
*4439 Mormon Coulee Road, La Crosse*

**Jackson County Health and Human Services:** 715-284-4301 ext. 370 **·** [www.co.jackson.wi.us](http://www.co.jackson.wi.us)

*421 County Road R, Black River Falls*

Energy Assistance Program and Emergency Energy Assistance

**Jackson County Veterans Service Office** [www.co.jackson.wi.us](http://www.co.jackson.wi.us/) · 715-284-0225

*307 Main Street, Black River Falls*

**Medicare:** 1-800-633-4227 **·** [www.medicare.gov](http://www.medicare.gov)

**Social Security Administration:** 1-866-815-2924 **·** [www.ssa.gov](http://www.ssa.gov)

*4120 Oakwood Hills Parkway, Eau Claire*

**State of Wisconsin Medigap Help-line:** 1-800-242-1060

<https://www.medicare.gov/health-drug-plans/medigap>

**U.S. Railroad Retirement Board:** 1-877-772-5772 · TTY 312-751-4701 **·** [www.rrb.gov](http://www.rrb.gov)

Benefits for railroad employees and families through the Railroad Retirement Board

**Western Region for Economic Assistance:** 1-888-627-0430 **·** [www.access.wi.gov](http://www.access.wi.gov)

Oversees public benefits. Apply for benefits and report changes. BadgerCare Plus, Emergency Assistance, Family Planning Only Services, FoodShare, Job Access Loans, Medicaid, Child Care Subsidy Program, Wisconsin Works.

**Workforce Connections W2 and Emergency Assistance** 608-789-5620

*24 Fillmore Street, Black River Falls*

***OTHER FINANCIAL RESOURCES***

**Catholic Charities – St. Lawrence Community Services:** 608-782-0710 **·** [www.cclse.org](http://www.cclse.org)

*3710 East Avenue South, La Crosse*

Prevention assistance by providing instruction in the wise use of credit, budgeting and family money management; representative payee service.

**First Nations Community Financial – Home Equity Conversion Mortgages for Seniors**

715-284-2470

*206 S Roosevelt Rd., Black River Falls*

Allows homeowners age 62+ to draw income from home equity without requiring repayment for the time the home is occupied

**Wisconsin Housing and Economic Development Authority (WHEDA)** 1-800-334-6873[www.wheda.com](http://www.wheda.com)

Housing funding for low and moderate-income residents; low interest

***REPRESENTATIVE PAYEE SERVICES***

**Beneficial Representative Payee:** 715-831-9349

*1439 Lyndale Ave. Eau Claire, WI*

**Consumer Credit Counseling Service of La Crosse:** 608-784-8380 **·** [www.cccsonline.org](http://www.cccsonline.org)

*505 King Street, Suite 212, La Crosse*

***TAX ASSISTANCE***

**AARP Tax-Aide:** 1-888-227-7669 **·** [www.aarp.org/taxaide](http://www.aarp.org/taxaide)

Free, face-to-face tax assistance and tax form preparation; serves people with low to moderate income and individuals age 60 and older during the tax season. Call for the nearest office.

**IRS Tax consulting:** 1-800-829-1040 · TTY/TDD 1-800-829-4059 **·** [www.irs.gov](http://www.irs.gov)

**Wisconsin Department of Revenue:** 715-836-2811 <https://www.revenue.wi.gov/Pages/Individuals/homestead.aspx>

Homestead tax credit **–** homeowners or renters may apply; income limits apply

**WI Housing and Economic Development Authority (WHEDA)** 1-800-755-7835 [www.wheda.com](http://www.wheda.com)

WHEDA Property Tax Deferral Loan Program - Allows individuals 65+ with a limited income to convert equity from their home into cash to pay all or a portion of property taxes.

# **FOOD/MEAL ALTERNATIVES**

***EMERGENCY FOOD RESOURCES***

**Friends Sharing Food:** 715-670-8489

*411 Gebhardt Road, Black River Falls*

Emergency Food & outside program

**Friends Food Shelf**: 520-889-0694

Every Monday 3pm – 4:30pm

Only name and address required. For weather, listen to WWIS 99.7 FM for cancellation notice. *\*Bring your own containers\**

**Jackson County Food Pantry:** 715-896-3601

Last Wednesday of the month from 9:30-10:30am

and the Tuesday before last Wednesday from 4:00 pm to 6:00 pm.

Income guidelines apply. Bring proof ID and proof of residence; donations are always welcome.

**Neighborhood Food Pantry:** 715-284-3346

*Locations in Alma Center, Brockway, Hixton, Merrillan, and Taylor*

Open the 2nd Tues of the month from 9am – 10am

***FINANCIAL ASSISTANCE FOR FOOD***

**Western Region for Economic Assistance (WREA)** 1-888-627-0430 Fax: 1-855-293-1822

[www.access.wisconsin.gov](http://www.access.wisconsin.gov)

Assist low-income families and individuals apply for benefits and report changes.

***HOME DELIVERED MEALS***

**ADRC of Jackson County:** 715-284-3978 · 1-844-493-4245 **·** [www.adrcjacksoncounty.org](http://www.adrcjacksoncounty.org)

Meals for eligible recipients age 60+ and disabled individuals.

**Ho-Chunk Nation Aging Unit:** 715-284-0811 · 1-888-701-8284 **·** [www.ho-chunknation.com](http://www.ho-chunknation.com)**·**

Elderly Nutrition Program - home delivered meals for elderly tribal members

***SENIOR MEAL SITES***

The Senior Nutrition Program is available to any person aged 60 and older, including spouses under the age of 60, regardless of residence or income level.

**Melrose - L & M Café:** 608-488-2611

*405 North Washington Street, Melrose*

Monday through Thursday, 11:00 am to 1:00 pm

**Merrillan - Merrillan Café:** 715-333-9200

*400 North Washington Street, Merrillan*

Monday through Friday, 11:00 am to 1:00 pm

**Millston – T.K.’s 400 Club:** 715-284-0072

*W6621 US Hwy 12 Millston*

Wednesday-Thursday, 11:00 am to 1:00 pm

**Taylor, General Store and Café:** 715-662-2225

*30 2nd Street, Taylor*

Monday through Friday, 11:00 am to 1:00 pm

# **HEALTH / WELLNESS**

**Dept. of Veterans Affairs Home Based Primary Care:** 608-372-7734

*Veterans Administration Medical Center, Tomah*

Primary Care Team for veterans living in a stable home setting or assisted living within a 50-mile radius of the hospital and have difficulty making it to clinic visits because of physical or emotional reasons; no emergency care

**House of Wellness Clinic 608-355-1240 ·** [www.health.ho-chunk.com](http://www.health.ho-chunk.com)

**FITNESS & AQUATIC CENTER**

*S2845 White Eagle Road, Baraboo*

Provides services to enrolled members of any federally recognized tribe, Ho-Chunk Nation

employees and family.

**Special Olympics:** 800-552-1324 · 608-222-1324 **·** <https://www.specialolympicswisconsin.org/>

Programs for individuals with developmental disabilities

**Wisconsin Well Woman Program (WWWP):** 715-839-4718

<https://www.wellbadger.org/s/offeredservice/a1D1I000002skvBUAQ/eau-claire-county-wisconsin-well-woman-program?language=en_US>

*720 Second Avenue, Eau Claire*

Screening, referral and follow-up for breast cancer and cervical cancer care for women ages 45-64. The program is for women without health insurance, women whose insurance does not cover the specified checkups (for breast or cervical cancer), or for women who are unable to pay the insurance deductible or co-payments who meet the income guidelines.

# **HEARING AND VISION LOSS SERVICES**

**American Foundation for the Blind:** 1-800-232-5463 **·** [www.afb.org](http://www.afb.org)

Provides resources and support for vision loss, to individuals and their families, to businesses, employers, and professionals who provide services to blind and visually impaired people.

**Interfaith Volunteer Caregivers:** 715-284-7058 **·** [www.ivcinfo.org](http://www.ivcinfo.org)

*1451 Tyler St. Black River Falls.*

**Visually Impaired Program (VIP) ·** Audio recordings of local newspaper publications for the visually impaired.

**National Federation of the Blind of Wisconsin:** 608-622-7632 **·** [www.nfbwis.org](http://www.nfbwis.org)

Advocacy and support for blind and visually impaired individuals throughout Wisconsin.

**Office for the Blind and Visually Impaired:** 888-879-0017 **·** [www.dhs.wisconsin.gov/blind](http://www.dhs.wisconsin.gov/blind)

*1 W. Wilson St. RM 558 Madison WI*

Services to assist individuals who are blind or visually impaired to achieve their own goals of independent living through individual visits, group trainings and teaching techniques and technologies for use in daily living.

**Office for the Deaf and Hard of Hearing:** 1-608-261-7823 [www.dhs.wisconsin.gov/odhh/index.htm](http://www.dhs.wisconsin.gov/odhh/index.htm)

*1 W. Wilson St. RM 558 Madison WI*

Information and referral services on a variety of topics tailored to the unique needs of Deaf, Deaf-Blind, or Hard of Hearing residents.

**Telecommunications Equipment Purchase Program (TEPP):**(608) 231-3305 [*https://psc.wi.gov/Pages/ForConsumers/TEPP.aspx*](https://psc.wi.gov/Pages/ForConsumers/TEPP.aspx)

Assists individuals that are hard of hearing, deaf/severely hard of hearing, speech impaired, mobility/motion impaired, deaf with low vision or deaf and blind to obtain equipment for basic phone service. Requires $100 co-pay.

**Telecommunications Assistance Program (TAP):** 608-267-7195 [*https://www.dhs.wisconsin.gov/odhh/tap.htm*](https://www.dhs.wisconsin.gov/odhh/tap.htm)

May be able to assist qualified individuals with TEPP co-pay

**Vision Forward:** 414-615-0100 **·** [www.vision-forward.org](http://www.vision-forward.org)

Training, tools, online store, and strategies to help adults and children with vision loss.

**Wisconsin Council of the Blind and Visually Impaired:** 1-800-783-5213 **·** [www.wcblind.org](http://www.wcblind.org)

Promote the dignity and independence of the people in Wisconsin who are blind and visually impaired by providing services, advocating legislation and educating the public.

**WI. Dept. of Vocational Rehabilitation (DVR):** 1-800-523-2139 [www.dwd.wisconsin.gov/dvr](http://www.dwd.wisconsin.gov/dvr)

*2615 East Avenue South, Suite 101, La Crosse*

A federal & state program designed to obtain, maintain, and improve employment for

individuals with disabilities by working with vocational rehabilitation consumers, employers and other partners.

**Wisconsin Relay Service:** 1-800-676-3777 **·** [www.wisconsinrelay.com](http://www.wisconsinrelay.com)

Free service for all Wisconsinites, connecting individuals who are deaf, deaf-blind, hard-of-hearing, or have a speech disability with users of standard telephones.

**Wisconsin Talking Book and Braille Library (WTBBL)** 1-800-242-8822 https://dpi.wi.gov/talkingbooks

The Wisconsin Talking Book and Braille Library (WTBBL) provides audiobooks and Brailed materials to persons, living in Wisconsin, who cannot read or use regular print materials as a result of temporary or permanent visual or physical limitations. In addition, WTBBL also circulates audiobooks and braille materials about Wisconsin or by Wisconsin authors, as well as audio-described DVDs.

# **HOME HEALTH • RESPITE • HOSPICE**

***HOME HEALTH/RESPITE***

**Black River Memorial Hospital/Clinic:** 715-284-5361<https://hospital.brmh.net/care-at-home>

**CARE AT HOME SERVICES**

**Supportive Care:** services only-limited to bathing, oral cares, incontinence care, hair grooming, ambulation/repositioning, or feeding assistance. *Supportive care is unlicensed and uncertified with no provider orders or RN oversight. Cash-based service menu selected by participant.*

**CARE AT HOME SERVICES continued.**

**In-Home Therapy**: Outpatient Physical Medicine and Rehabilitation dept. therapy options to those unable to leave home due to a documented medical reason.

**Cornerstone Caregiving - Eau Claire Office:** 534-444-9021 <https://cornerstonecaregiving.com/eauclaire/>

Offers Personal & Supportive Care (including errands, housekeeping, meal preparation, and transportation.)

**Integrity Home Healthcare:** Eau Claire **·** 715-944-9065

Offers Personal Care, Supportive Home Care & Alzheimer’s & dementia care in Jackson County. Black River Falls is the farthest they travel.

**International Quality Home Health Care/Alpha Services:** [www.internationalquality.com](http://www.internationalquality.com)

**Tomah**: 833-682-4742: serves Jackson County \**as of 05/08/2024 No Caregivers available.*

**Neillsville**: 866-591-5073: serves *parts* of Jackson County

Offers Nursing Care & Supportive Care Services

**Lakeland Home Health:** 715-239-2075**·** <https://www.lakehhc.com/>

Offers Skilled Nursing, Occupational Therapy, Physical Therapy, Speech Therapy, Medical Social Services, and home health services.

**Lori Knapp Companies**: La Crosse Office **·** 608-781-4594 **·** <https://loriknappcares.com/>

Offers: Supportive Care, Housekeeping, Shopping, Appointment transportation, Respite care, Housing counseling, & Support Broker services.

**Moore Genuine Care, LLC** Augusta: 715-286-2734

As of 05/06/2024 only doing Skilled Nursing Visits.

Call to discuss pay sources/rates

**Village Caregiving:** Eau Claire **·** 715-492-0191**·** [www.villagecaregiving.com](http://www.villagecaregiving.com)

Offers: Basic Home Care Services, Assist with ADL’s, Companionship Care, various Non-Medical Services such as meal preparation and transportation.

**VA Home Care Services** www.va.gov/healthbenefits/access/home\_health\_care.asp

Services for eligible veterans, which may include home care, homemaker services, bath assistance, in-home respite, community adult day health center

***HOSPICE***

**St Croix** (608) 433-9704 **·** <https://www.stcroixhospice.com/hospice-wisconsin/>

*1540 Heritage Blvd., Suite 201A, West Salem*

**Tomah Health Hospice Touch & Palliative Care** (608) 374-0250 <https://www.tomahhealth.org/services/hospice-palliative-care/>

*501 Gopher Drive, Tomah*

**Gentiva – Heartland Hospice:** (715) 214-2485

<https://www.gentivahs.com/services/hospice-care/heartland-hospice/>

*3410 Oakwood Mall Drive, Suite 400, Eau Claire*

(Serves 60 Mile Radius from Eau Claire location) Black River Falls - 44.53 miles

**Moments Hospice:** (608) 399-6019 **·** <https://momentshospice.com/>

*4425 Mormon Coulee Road, Lacrosse*

# **HOUSING ALTERNATIVES**

**ASSISTED LIVING FACILITIES – ADULT FAMILY HOMES – COMMUNITY-BASED LIVING FACILITIES – RESIDENTIAL CARE APARTMENT COMPLEXES**

For a list of available facilities in Jackson County:

<https://www.dhs.wisconsin.gov/guide/assisted-living.htm>

***NURSING HOMES***

*Nursing homes listed below service the Jackson County area. These locations may not be physically located in Jackson County. Please check with the specific facility for information regarding residency eligibility.*

***\*\*Denotes facilities with Alzheimer’s/Dementia units***

**Augusta Area Home:** 715-286-2266 **·** [www.augustahealthandrehab.com](http://www.augustahealthandrehab.com)

*215 East Brown Street, Augusta*

**\*\*Clark County Rehabilitation & Living Center:** 715-229-2172

*W4266 State Highway 29, Owen*

**Dove Healthcare:** 715-597-2493 **·** <https://www.dovehealthcare.com/osseo.phtml>

*51019 Ridge View Rd, Osseo*

**\*\*Grand View Care Center:** 608-989-2511 **·** [www.grandviewhome.org](http://www.grandviewhome.org)

*620 Grand View Avenue, Blair*

**\*\*Lakeview Health Care Center:** 608-786-1400 **·** [www.co.la-crosse.wi.us/lakeview](http://www.co.la-crosse.wi.us/lakeview)

*902 East Garland Street, West Salem* **·**

**Marinuka Manor:** 608-582-2211 **·** <https://www.bsjcorp.com/skilled-nursing-facilities/>

*19475 Silver Creek Road, Galesville*

**Meadowbrook Senior Living:** 715-284-4396 **·**  [www.meadowbrookBRF.com](http://www.meadowbrookBRF.com)

*1311 Tyler St, Black River Falls*

**\*\*Morrow Memorial Home:** 608-269-3168 **·**  [www.morrowhome.org](http://www.morrowhome.org)

*331 North Water Street, Sparta*

**Mulder Health Care Facility:** 608-786-1600

[atriumlivingcenters.com/centers/mulder-health-care/](https://atriumlivingcenters.com/centers/mulder-health-care/)

*713 North Leonard Street, West Salem*

Pigeon Falls Health Care Center: 715-538-4312 **·** [www.tchcc.com/pigeon-falls/pfhcc](http://www.tchcc.com/pigeon-falls/pfhcc)

*13197 Church Street, Pigeon Falls*

**\*\*Pine View Care Center:** 715-284-5396 · [www.pineviewcarecenter.com](http://www.pineviewcarecenter.com)

*400 County Road R, Black River Falls*

**\*\*Rolling Hills Rehabilitation Center:** 608-269-8800 · 1-877-369-9241 [www.rollinghillsseniorliving.org](http://www.rollinghillsseniorliving.org)

*14345 County Highway B, Sparta*

**\*\*Syverson Lutheran Home/Grace’s Garden for Dementia Care:** 715-832-1644 [www.graceluthfound.com](http://www.graceluthfound.com)

*816 Porter Avenue, Eau Claire*

**\*\*The Neighbors of Dunn County:** 715-232-2661 **·** [www.neighborsdc.org](http://www.neighborsdc.org)

*2901 Forbes Avenue, Menomonie*

**Tomah Nursing & Rehabilitation:** 608-372-3241 · 1-888-848-5698

<https://atriumlivingcenters.com/centers/tomah-care-center/>

*1505 Butts Avenue, Tomah*

**Trempealeau County Health Care Center:** 715-538-4312 [www.tchcc.com/about/overview](http://www.tchcc.com/about/overview)

*W20298 Stare Road 121, Whitehall*

**VA Medical Center** [www.tomah.va.gov](http://www.tomah.va.gov6) **·** 608-372-3971 · 1-800-872-8662

*500 E. Veterans Street, Tomah, WI 54660*

***ALZHEIMER’S/DEMENTIA specific***

**Bethany Lutheran Homes:** 608-406-3880 www.bethanylutheranhomes.org

*Corporate Office - 2575 South 7th St, La Crosse*

**Care Partners Country Terrace – Assisted Living (Memory Care)** 715-284-2060

*525 E. 2nd St. Black River Falls, WI 54615*

**Eagle Crest Communities: Hearten Houses**

<https://www.eaglecrestlife.org/community/hearten-houses/>

**Hearten House I ·** *2573 7th Street South, La Crosse* **·** 608-784-4521

**Hearten House II ·** *2571 7th Street South, La Crosse* **·** 608-784-4523

**Hearten House III ·** *101 Juniper Lane, Holmen* **·** 608-526-6796 **Bluffview Memory Care:** 608-526-5864 **·** [www.bluffviewmemorycare.com](http://www.bluffviewmemorycare.com)

*2101 Bluffview Court, Holmen*

**Brookdale Senior Living – Memory Care** (60+ years of age): 855-820-3834 <https://www.brookdale.com/en/our-services/memory-care.html>

**Grace Lutheran Communities:** 715-589-7812

<https://www.graceluthfound.com/our-communities/prairie-pointe/>

*Prairie Pointe Assisted Living and Memory Care*

*286 N. Willson Dr. Altoona, WI*

**Springbrook Assisted Living:** 608-783-2292

<https://www.springbrookassistedliving.com/care-levels/#memory-care>  
*861 Critter Court, Onalaska*

***INDEPENDENT HOUSING***

**Black River Housing, LLC:** 715-284-4235 **·** [www.blackriverhousing.com/contact](http://www.blackriverhousing.com/contact)

**Country View Apartments:** 715-727-6507 **·** *125 Rye Bluff Road, Black River Falls*

**Frontier Property Management, LLC:** 608-634-6448*Black River Falls and Taylor*

**Ho-Chunk Nation Social Services-Independent Living Facility** 715-284-2622 ext. 5198

Located within the Sand Pillow property and managed by the Department of Social Services. 8 rental units for Ho-Chunk elders ages 55 and up.

**Jackson County Housing:** 715-284-2041

Subsidized Housing for individuals age 62+ and adults with disabilities

**Center Circle Apartments:** *301 Center Street, Merrillan*

**Hillside Apartments:** *186 3rd Street, Hixton*

**Meadow View Apartments:** *337 Main Street, Alma Center*

**River Grove Apartments:** *130 South Water Street, Black River Falls*

**Village Center Apartments*:*** *203 3rd Street, Taylor*

**West Indies Apartments:** *308 Bristol, Melrose*

**Lincolnwood Glen Senior Apartments:** 715-284-8572(age 55+, income limits)

*100 Lincolnwood Drive, Black River Falls*

**Meridian Group:** 1-800-236-6262 **·** [www.meridiangroupinc.net](http://www.meridiangroupinc.net)

Provides Section 8 housing in Black River Falls, WI to Seniors and/or Families, based on 30% of income. Different locations available contact Meridian Group to inquire.

**Midtown Apartments** 715-896-1836 **·** *218 East Main Street, Alma Center*

(age 62+, income limits)

**Moe Hardware:** 715-284-4621 **·** *23 Main Street, Black River Falls*

**Third Street Apartments:** 1-888-576-6468 **·** *413 South 3rd Street, Black River Falls*

**(**income limits)

**Partridge Run Apartments:** 608-784-1381 · 1-888-393-3282 **·** *419 South 1st Street, Black River Falls*

(income limits; individuals with chronic mental illness)

**Richard Bruesehoff Villa:** 608-799-1898 [www.impactseven.org](http://www.impactseven.org)

*111 Maplewood Court, Black River Falls*

(for persons with physical and/or developmental disabilities)

**Town and Country Apartments:** 715-964-2406 or 715-896-1173

*720 Main Street, Black River Falls*

**Union Place:** 608-822-7368 · 1-800-218-2843

*DAK Management 223 North 4th Street, Black River Falls*

(age 18+ with disability or age 62+, income limits)

# **LEGAL ASSISTANCE**

**Coalition of Wisconsin Aging Groups/Elder Law Center ·** 1-800-488-2596

[www.cwagwisconsin.org/elder-law-center](http://www.cwagwisconsin.org/elder-law-center)

Nonprofit, nonpartisan, statewide legislative and legal advocacy membership organization.

**ADRC of Jackson County:** 715-284-4301

**Disability Benefit Specialist Program (DBS)**

Information and assistance with public and private benefit programs, including application and appeal procedures

**Elder Benefit Specialist Program (EBS)**

State-wide program offering counselling, assistance, and advocacy in areas of public benefits, health insurance, and consumer law, to people who are 60+.

**Disability Rights Wisconsin (DRW):** 1-800-928-8778 **·** [www.disabilityrightswi.org](http://www.disabilityrightswi.org)

Representation in civil rights violation issues

**Greater Wisconsin Agency on Aging Resources (GWAAR):** 608-243-5670 **·** [www.gwaar.org](http://www.gwaar.org)

Agency committed to promoting, protecting, and enhancing the well-being of older people in Wisconsin. 1-855-409-9410Information and assistance on issues related to guardianship, protective placement, and advance directives and more.

**Legal Action of Wisconsin:** 608-785-2809 · TTY: 800-947-3529 **·** [www.legalaction.org](http://www.legalaction.org)

*205 5th Avenue South, Suite 300, La Crosse, WI 54601*

**Elder Rights Project:** 844-614-5468

Legal Action of Wisconsin and Wisconsin Judicare provide statewide civil legal aid to elder abuse victims through our statewide Elder Rights Project (ERP).

**State Bar of Wisconsin-Lawyer Referral and Information Service**

1-800-362-9082 **·** [www.wisbar.org](http://www.wisbar.org)

# **MEDICAL EQUIPMENT/SUPPLIES**

**A&J Mobility:** 715-874-6630 · 1-877-833-9830 **·** [www.aandjmobility.com](http://www.aandjmobility.com)

*2650 Prospect Drive, Eau Claire*

Specializes in vehicle conversions and repairs for people with disabilities. Rentals available.

**Apria Healthcare** [www.apria.com](http://www.apria.com)

*1316 North Hastings Way, Eau Claire* · 715-834-7517 · 1-800-289-8700

*1207 West Veterans Parkway, Marshfield* · 715-384-0088

**Black River Memorial Hospital:** 715-284-5361· <https://hospital.brmh.net/care-at-home>

Home & Respiratory Equipment - offers home equipment such as BIPAP, CPAP, and other respiratory items to qualifying patients. This includes 24/7 staff coverage for oxygen needs and safety.

**Family Medical Supply and CPAP Store** · 608-791-1100 · 1-855-791-1549

*624 King St. La Crosse, WI 54601*

**Independent Living Resources (ILR)** 608-787-1111 · 1-888-474-5745 **·** [www.ilresources.org](http://www.ilresources.org)

*4439 Mormon Coulee Road, La Crosse*

Provide assessments/recommendations to people with disabilities regarding their technology needs; staff can assist with locating and applying for financial assistance; adaptive equipment is available for loan

**Lincare: 715-835-3628 ·** <https://www.lincare.com/en/services/dme-and-devices>

*1731 Westgate Road, Eau Claire*

Durable medical equipment including respiratory needs, professionally licensed staff.

**Mayo Clinic Health System – Home Medical Equipment** [www.mayoclinichealthsystem.org](http://www.mayoclinichealthsystem.org)

*620 11th Street South, La Crosse* · 608-392-9797 · 1-800-362-5454, ext. 9797

*1221 Whipple Street, Eau Claire* · 715-838-1815 · 1-800-236-6807

**Medicine Shoppe Pharmacy** · 608-372-2101*300 Superior Avenue, Tomah*

**Mayo Clinic Store – Midelfort**: 715-838-1815 *1400 Bellinger St. Eau Claire, WI 54703*

# **MENTAL HEALTH SERVICES**

**\*24 Hour Crisis\***

Northwest Connections 1-888-552-6642

**\*211\***

Great Rivers 211 https://www.greatrivers211.org/

Dial 2-1-1 or 1-800-362-8255 · TTY 1-866-884-3620

**Disaster Distress Helpline**

Provides immediate crisis counseling related to disasters

1-800-985-5990

**\*Emergency Intervention\***

Black River Falls Police Department 715-284-9155

Jackson County Sheriff’s Department 715-284-5357

**Gundersen Health System Behavioral Health** <https://www.gundersenhealth.org/services/behavioral-health>

*1111 West Wisconsin St. Sparta* **·** 608-269-6731

*505 Gopher Dr. Tomah* **·** 608-374-3853

*1901 S 7th St. Lacrosse* **·** 608-775-3523

**Ho-Chunk Nation Division of Health and Social Services:** 888-685-4422

*N6520 Guy Road, Black River Falls*

For members and employees of the Ho-Chunk Nation and Native American Nations.

**Krohn Clinic, Ltd.:** 715-284-4311 **·** [www.krohnclinic.com](http://www.krohnclinic.com)

*610 West Adams Street, Black River Falls*

**Jackson County Department of Health and Human Services - Family and Children’s**

**Jackson County Department of Health and Human Services - Behavioral Health**

715-284-4301**·** *421 County Road R. Black River Falls*

**Stein Counseling & Consulting Services, Ltd:** 608-785-7000 x 2003 [www.effectivebehavior.com](http://www.effectivebehavior.com)

*571 Braund St. Onalaska*

# **PET CARE**

***ANIMAL SHELTERS***

**Clark County Humane Society** [www.cchs-petshelter.org](http://www.cchs-petshelter.org)

*W3926 State Highway 73, Neillsville, WI 54456*

**Jackson County Animal Shelter:** 715-284-0251 **·** <https://www.co.jackson.wi.us/animal-shelter>

*416 County Road R. Black River Falls*

**Trempealeau County Humane Society:** 608-525-2300 **·** [www.tchspets.org](http://www.tchspets.org)

*N27109 US Highway 53, Blair*

**Jackson County Interfaith Volunteer Caregivers:** 715-284-7058 **·** [www.jcivc.org](http://www.jcivc.org)

*1451 Tyler St. Black River Falls*

Care for pets during hospitalization.

**Monroe County Animal Shelter:** 608-269-8775

*3100 E. Wisconsin St. Sparta*

**RedRover: 1-916-429-2457 ·** <https://redrover.org/get-help/#emergencyassistance>

Financial assistance, resources, and emotional support for pet owners in economic hardship

***KENNEL & GROOMING***

**Courteous Canine LLC:** 715-299-2656

*100 E. 2nd St. Black River Falls*

**Kathy’s Animal Ark:** 715-896-2148

*N9007 County Road E, Black River Falls*

**K-9 Country Lodge:** 715-284-3647

*W11864 County Road C, Black River Falls*

***VETERINARIANS***

**Country Pet Clinic**: 715-284-7297

*W11880 County Road C, Black River Falls*

**Northwood Vet Service:** (\*Emergency Services Available) 715-284-4424

*N6630 County Road A, Black River Fall*

**Osseo Veterinary Clinic:** (\*Emergency Services Available) 715-597-3158

*12936 12th Street, Osseo, WI 54758*

# **PRESCRIPTION DRUG PROGRAMS**

**Krohn Clinic Patient Assistance Program:** 715-284-4311 **·** [www.krohnclinic.com](http://www.krohnclinic.com)

*610 West Adams, Black River Falls*

Medications at a reduced rate or free of change; based on income eligibility

**Medicare Part D** [www.medicare.gov](http://www.medicare.gov)

A prescription drug program that provides additional coverage to a current Medicare plan.

**Medigap Helpline/SHIP:** 1-800-242-1060

A free, confidential counseling service for all Medicare beneficiaries, including

disabled individuals and those age 65 and over to help with questions about various

health insurance topics.

**Medigap Part D and Prescription Drug Helpline:** 1-855-677-2783

State of Wisconsin Board on Aging and Long-Term Care Assistance with questions about prescription drug insurance for callers age 60+

**Prescriptions Drug Assistance Programs** [www.dhs.wisconsin.gov/guide/spec/freeprescr.htm](http://www.dhs.wisconsin.gov/guide/spec/freeprescr.htm)

Prescription drugs are a major expense for many health care consumers and some insurance programs provide no or limited coverage for these drugs. The website listed will provide some places to turn for help and information.

**Wisconsin Drug Card Program** [www.wisconsindrugcard.com](http://www.wisconsindrugcard.com)

Discount prescriptions with no restrictions or eligibility criteria.

**Wisconsin SeniorCare** [www.dhs.wi.gov/seniorcare](http://www.dhs.wi.gov/seniorcare)

A prescription drug program for Wisconsin residents aged 65 and older. There is an annual enrollment fee and minimal co-pay for each prescription. A senior’s projected annual income will determine whether certain out-of-pocket expenses will also be required.

*For more information contact your pharmacy or Benefit Specialist*

***Aging & Disability Resource Center of Jackson County · 715-284-4301***

# **RECREATION • SOCIAL ACTIVITIES**

**Black River Falls Public Library:** 715-284-4112 **·** [www.blackriverfallslibrary.org](http://www.blackriverfallslibrary.org)

*222 Fillmore Street, Black River Falls*

**Lunda Community Park**

*1400 Tyler Street Black River Falls*

FREE concerts every Tuesday night at the band shell.

Shelter Rentals for private parties – Call City Hall (715) 284-2315

**Lunda Community Center:** 715-670-0790 <https://lcc.recdesk.com/Community/Page?pageId=8925>

*405 WI 54 Trunk., Black River Falls*

Monday – Friday; call for more information

**Independent Living Resources (ILR)** 608-787-1111 · 1-888-474-5745[www.ilresources.org](http://www.ilresources.org)

*4439 Mormon Coulee Road, La Crosse.* Connects individuals with activities in the community

**Jackson County Interfaith Volunteer Caregivers:** 715-284-7058 **·** [www.jcivc.org](http://www.jcivc.org)

*1451 Tyler St. Black River Falls, WI*

Friendly visiting or shopping for older and disabled individuals; free of charge

**Pen Pal Program:** 715-284-7058

*407 Main Street, Black River Falls*

Letter writing program for children and older adults

**North American Squirrel Association (NASA):** 608-234-5988 **·** [www.nasasquirrel.org](http://www.nasasquirrel.org)

Creating and enhancing opportunities for people with disabilities and the elderly to access the outdoors

**University of Wisconsin Extension Home and Community Education · 715-284-4257 x 505**

*227 South 11th Street, Black River Falls*

For people who are interested in improving their communities. The group meets to discuss ideas and goals for the community. Members often actively volunteer to help with community improvement projects.

# **REPAIRS / CHORES / ERRANDS**

**Jackson County Interfaith Volunteer Caregivers:** 715-284-7058 **·** [www.jcivc.org](http://www.jcivc.org)

*1451 Tyler St. Black River Falls, WI*

Yard work, minor home repairs, grocery shopping

**Jackson County Veterans Service Office:** 715-284-0225 **·** www.co.jackson.wi.us

*307 Main Street, Black River Falls*

Veterans Affairs Home Improvement Loan - program for eligible Veterans to help pay

for repairs, alterations and improvements

**USDA Rural Development:** 715-345-7600 **·** www.rd.usda.gov

Low interest home improvement loans and grants designed for very low-income individuals;

funding may be used for repairs, installing essential features, or to remove health and safety hazards

**Western Dairyland EOC, Inc.:** 715-985-2391 · 1-800-782-1063 **·** www.westerndairyland.org

*23122 Whitehall Road. Independence WI*

Energy & Housing – programs for eligible families to reduce energy costs and provide basic rehabilitation services

Weatherization – reduce energy costs and increase comfort level, eligibility criteria

Home Rehabilitation – opportunities for eligible homeowners to complete needed work on their home, eligibility criteria

Lead Hazard Reduction – provides homeowners and renters with children under the age of 6 with remedial assistance on their homes having deteriorated lead-based paint

**Home Safety Innovations:** 920-379-4439 or 920-538-2148

<https://homesafetyinnovations.com>

Provides home solutions that allow you to move safely and independently throughout your home. Partnership between physical and occupational therapists.

# **SENIOR CENTERS**

**Lunda Community Center: 715-670-0790 ·** [www.lundacommunitycenter.com](http://www.lundacommunitycenter.com)

*405 WI-54, Black River Falls*

The Hub (Senior Center) - Open Monday through Friday 8:00am – 4:00pm

**Tribal Aging Unit:** 715-284-0811

*W8825 Decorah Road, Black River Falls*

Meets daily 8:00 am – 4:30 pm

# **SUBSTANCE USE AND ADDICTION SERVICES**

**Jackson County Department Health and Human Services – Behavioral Health**

421 County Road R. Black River Falls. 715-284-4301

For a comprehensive list of resources, including treatment services, hotlines, support groups, and more access Behavioral Health’s resource guide: <https://bhjacksoncounty.org/>

OR call and request to have one printed.

**211 Wisconsin**

**CALL** 211 OR 833-944-4673 **TEXT** Zip Code to 898211

<https://211wisconsin.communityos.org/addiction-helpline>

**Jackson County/Northwest Connections:** 888-552-6642

**Substance Abuse and Mental Health Services Administration (SAMHSA)**

National Hotline 1-800-662-4357

This service provides referrals to local treatment facilities, support groups, and community-based organizations

TEXTING TREATMENT LOCATOR – Send your zip code to 435748 (HELP4U)

Assist in locating treatments centers based on location

**Online AA Meetings**: <https://aa-intergroup.org/>

**National Council on Problem Gambling** <https://www.ncpgambling.org/>

CALL 1-800-426-2537

TEXT: 800GAM

CHAT 1800gamblerchat.org

**Wisconsin Problem Gambling Helpline**

CALL: 1-800-426-2535

TEXT: 850-888-4673

CHAT: wi-problemgamblers.org

**Wisconsin Addiction Recovery Helpline**: 833-944-4673

**National Rehab Hotline**: 866-210-1303 <https://nationalrehabhotline.org/wisconsin/>

List of hotlines and educational material.

**Ho-Chunk Nation Division of Health and Social Services:** 715-284-9851 ext. 5010

[www.ho-chunknation.com](http://www.ho-chunknation.com)

*W9855 Airport Road, Black River Falls*

**West Central Wisconsin Behavioral Health:** 715-538-4312 · 1-866-805-0304

[www.tchcc.com](http://www.tchcc.com)

*23062 Whitehall Road, Independence*

**SUPPORTIVE HOME CARE/PERSONAL CARE**

***Please see \*Homecare-Respite-Hospice\****

# **TELEPHONE ASSISTANCE**

**Lifeline/Link-up Program** [www.lifelinesupport.org](http://www.lifelinesupport.org)

Lifeline: Eligible consumers can get up to $9.25 off the cost of their phone, internet, or bundled services. Consumers living on Tribal lands are eligible for an enhanced discount of up to $34.25 per month. Apply online, mail or through a phone or internet company. If you have a disability and need assistance with your Lifeline application, please contact the Lifeline Support Center at (800) 234-9473.

**SafeLink Wireless Cell Phone Program** [www.safelinkwireless.com](http://www.safelinkwireless.com)

ACP PROGRAM HAS ENDED – SafeLink grants you free service with a purchase of their lifeline plan. Use your own phone.

**Telecommunications Equipment Purchase Program (TEPP):** (608) 231-3305 [*https://psc.wi.gov/Pages/ForConsumers/TEPP.aspx*](https://psc.wi.gov/Pages/ForConsumers/TEPP.aspx)

Assists individuals that are hard of hearing, deaf/severely hard of hearing, speech impaired, mobility/motion impaired, deaf with low vision or deaf and blind to obtain equipment for basic phone service. Requires $100 co-pay.

**Telecommunications Assistance Program (TAP): 608-267-7195** <https://www.dhs.wisconsin.gov/odhh/tap.htm>

May be able to assist qualified individuals with TEPP co-pay

# **TRANSPORTATION**

*\*\* Denotes wheelchair accessible vehicle available*

***Non-Medical Transportation***

**\*\*Black River Falls Public Transit-Abby Vans:** 715-284-4511 **·** <https://www.abbyvans.com/>

**Ho-Chunk Nation Aging Unit:** 715-284-0811 · 1-888-701-8284 **·** [www.ho-chunknation.com](http://www.ho-chunknation.com)

*W8825 Decorah Road, Black River Falls*

Transportation for enrolled Ho-Chunk seniors (60 years and older) for medical appointments and limited recreational activities.

**Ho-Chunk Nation Division of Health and Social Services** 715-284-9851 ext. 5329 or 5302 www.ho-chunknation.com

*N6520 Lumberjack Guy Road, Black River Falls*

**ADRC of Jackson County:** 715-284-4301 **·** [www.adrcjacksoncounty.org](http://www.adrcjacksoncounty.org)

*Mini Bus/Weekly Shopping Excursions* **–** age 60**+** or disabled for grocery shopping; call for more information and bus schedule or refer to “60 Forward” newspaper.

**Jackson County Interfaith Volunteer Caregivers:** 715-284-7058 **·** [www.jcivc.org](http://www.jcivc.org)

*1451 Tyler St. Black River Falls, WI*

Transportation and escorts to appointments and social events

**Work-N-Wheels ·** 715-985-2391

*501 Whitehall Road, Independence*

Auto loan program that provides vehicle purchase and repair loans to low-income families and individuals. If you have poor credit or no credit, this program may be for you.

**Wisconsin Department of Transportation:** 608-266-3041

Special Plates Unit-ID, Disabled Parking **,** Identification Card **-** fees apply **·**

***Medical Transportation***

**\*\*Abby Van** [www.abbyvans.com](http://www.abbyvans.com)**·** 715-743-3364 · 1-800-236-8438

Wheelchair and stretcher transportation for medical appointments and nursing home admission/discharges; will do van conversions

**ADRC of Jackson County** [www.adrcjacksoncounty.org](http://www.adrcjacksoncounty.org)· 715-284-3978

Volunteer Transportation**–** rides for seniors 60+ and other eligible residents for medical reasons; three-day advance notice required; must be able to transfer to a car on their own

**Ho-Chunk Nation Aging Unit** [www.ho-chunknation.com](http://www.ho-chunknation.com) · 715-284-0811 · 1-888-701-8284

*W8825 Decorah Road, Black River Falls*

For enrolled Ho-Chunk seniors (60 years and older) for medical appointments and limited recreational activities.

**Jackson County Interfaith Volunteer Caregivers** [www.jcivc.org](http://www.jcivc.org) **·** 715-284-7058

*1451 Tyler St. Black River Falls, WI*

In-County transportation and escorts to appointments and social events

**Jackson County Veterans Service Office:** 715-284-0225 **·** www.co.jackson.wi.us

*307 Main Street, Black River Falls*

Transportation for qualifying veterans to Tomah or Madison VA Hospitals for medical purposes only; requires at least 48 hr. notice; Passengers must be able to walk or to transfer independently from wheelchair to car; limited funds available.

**\*\*Veyo an MTM Company:** 1-866-907-1493 **·** https://www.veyo.com/

For Medical Assistance recipients only, excluding members of Family Care. This is the only source of MA funded transportation services.

**\*\*Pine Creek Transportation Service, LLC:** 715-662-2028 · 1-866-627-3923 [www.pinecreektrans.com](http://www.pinecreektrans.com)

Transportation for the general public; wheelchair accessible; local and long-distance; non-emergency only.

# **VETERAN SERVICES**

**Jackson County Veterans Service Office**: 715-284-0225 **·** [www.co.jackson.wi.us](http://www.co.jackson.wi.us)

*307 Main Street, Black River Falls*

Assists with benefits, claims, loans, transportation, and more.

**Tomah VA Medical Center:** 1-800-872-8662 **·** [www.tomah.va.gov](http://www.tomah.va.gov)

*500 East Veterans Street, Tomah*

**VA Caregiver Support Line** · 1-855-260-3274

**VA Home Care Services** · 608-784-3886 · 1-800-872-8662

Services for qualified, eligible veterans; may include home care, homemaker services, bath assistance, in-home respite, community adult day health center, home health aide services

**VA Medical Center - Guardian Alert 911 ·** 1-800-872-8662

Free lifeline service available to eligible veterans. Must have a landline telephone. Contact your primary care provider at the VA for additional information and eligibility.

**Veterans Assistance Foundation:** 608-372-1280 **·** [www.vafvets.org](http://www.vafvets.org)

Helps homeless veterans and those at-risk of becoming homeless receive job training, education, counseling and rehabilitation (Transitional Housing Referral Line)

**Veteran’s Crisis/Suicide Prevention Hotline** [www.VeteransCrisisLine.net/chat](http://www.VeteransCrisisLine.net/chat)

Dial 988 then press “1”

**Veteran’s Homeless Hotline:** 1-877-4AID-VET (1-877-424-3838)

# **VOLUNTEERING**

**Black River Memorial Hospital Volunteer Services** · 715-284-1391

711 West Adams Street, Black River Falls

**ADRC of Jackson County** 715-284-4301 **·** www.adrcjacksoncounty.org

421 County Road R, Black River Falls

Different volunteer options available.

**Jackson County Interfaith Volunteer Caregivers** 715-284-7058 **·** [www.jcivc.org](http://www.jcivc.org)

1451 Tyler St. Black River Falls, WI

**Western Dairyland Retired and Senior Volunteer Program** (RSVP) 715-985-2391

[www.westerndairyland.org/rsvp.phtml](http://www.westerndairyland.org/rsvp.phtml) ·

The Retired & Senior Volunteer Program (RSVP) connects individuals aged 55 or older with meaningful volunteer opportunities in their communities. Volunteers are matched with volunteer opportunities that best reflect their interests, available time, and preferences.